



WANGFOONG TRANSPORTATION LTD

Mission and Quality Policy Statement

Wangfoong is dedicated to provide the best quality service to our customers. We are determined to achieve total customer satisfaction through the following philosophies:

宏豐致力為客戶提供最優質的服務，並透過以下理念獲取顧客滿意度：

1. Meeting or exceeding customer requirements.

Constant managing and improving of processes and products that meet or exceed the customer's and/or organizational requirements.

透過持續管理及改善我們的服務去滿足甚至超越客戶或公司的要求。

2. Continually maintaining and improving the effectiveness of our Quality Management System.

Periodic review of current quality policy and objectives to ensure its effectiveness and suitability.

持續改善我們的品質管理系統，並定期作出檢討，確保公司所訂立的方針及目標符合公司需要。

3. Hiring competent people in the industry.

Training those people on our system and focusing those people on executing our processes flawlessly.

聘請行業內有能力的人員，並對員工加以培訓，確保每一位員工均能準確無誤地執行有關工作。

4. To provide a safe and clean working environment with sufficient lighting, ventilation, comfortable temperature for employee.

致力為公司員工提供安全舒適的工作環境。

5. Aligning with external providers that offer competitive prices and quality services in the industry.

The ability of our external providers to provide us with quality goods and services is critical to our success. We only select external providers who share our philosophies and are able to meet our quality standard. We will strive to achieve excellence in our supply chain with a common vision in the areas of quality, continuous improvement and excellence in customer service.

與市場上有競爭價格及服務品質良好的供應商，保持友好的合作關係。由於服務供應商對我們的成功乃一重要關鍵，因此我們會選擇有一定服務水平，符合我們的品質要求，並與我們於品質管理、持續改善及優質的顧客服務上有共同目標之供應商為我們提供服務。

6. Consistently provide services that meet applicable, legal and regulatory requirements.

To achieve compliance with all applicable, legal and regulatory requirements in all operational activities.

於符合法例、受管制、與及行業上既定要求的情況下為客戶提供服務及進行一切操作。